

THEASTER GATES

SANCTUM

PERFORMERS' FAQs

KEY CONTACT NUMBER: SANCTUM SITE PHONE - 07874 678533

I haven't heard when I'm playing yet. Who should I contact?

All performers should now have received their times and dates. If you have not, please contact Bethany West at MAYK via bethany@mayk.org.uk immediately.

I've sent in my technical information, do you need to know anything else?

No thanks, all good. If we need further information or clarification, we will be in touch directly.

What time should I arrive and where should I go? Please arrive 30 minutes before your slot. Go to the information point in Temple Gardens.

How do I get there?

Temple Church is located at Temple Street, just off Victoria Street in central Bristol, BS1 6HY. The nearest train station is Bristol Temple Meads, just five minutes walk away and the nearest bus stop is on Victoria Street (1, 2, 38, 39, X39, 70, 71, 379, A1). There are cycle racks on Victoria Street.

Is there parking?

There is a very limited amount of on-street parking in and around Victoria Street. Please do not rely on this to be available. If you are travelling by car, we'd advise dropping off your kit at Temple Gardens and then using one of the NCP car parks in central Bristol e.g. Broadmead, Queen Charlotte Street or Nelson Street.

Are there refreshments? There are refreshments for performers in the Green Room at Hilton Garden Inn. The Stage Manager will be happy to show you there on arrival.

I'm playing in the early hours, will I be safe?

In addition to our front-of-house team, we have 24-hr security on-site at all times. We'd advise texting the Sanctum phone – 07874 678533 - when you arrive at Temple Gardens. One of the night team will be happy to escort you into Sanctum, and might even make you a cup of tea!

I don't want to be photographed or filmed. Who do I tell?

Tell the stage manager on arrival and they will inform the host in the space to put up the 'no photography or recording' sign.

How will I get paid? Attached is a proforma invoice and agreement. Please bring this with bank details.

How do I find out who is playing before and after me? We will email you with details of this shortly. Please remember to keep this information secret.

Can I promote that I'm in Sanctum?

Absolutely, but remember the schedule of Sanctum is secret in order that visitors don't know what they are going to hear. This means that everyone in Sanctum has the chance to be heard. So please do promote that you are a part of Sanctum using the hashtag #sanctumbristol, but keep the time and date of your performance(s) secret – especially not promoting through social media.

Why is capacity so limited?

Entrance to *Sanctum* is free and people can visit at any time of day or night without pre-booking. Capacity inside Sanctum is limited to preserve an intimate atmosphere – it's like coming into an inner chamber within the church itself. At peak times, the audience may have to queue for a while. There is the possibility for visitors to reserve an hourly entry slot for an administration fee of £5 on the [Reserve Entry](#) page of www.sanctumbristol.com.

How many comp tickets can I have?

We are offering two reserved place vouchers per act per slot. These can be picked up on arrival and given to friends and family to show to the front of house before you play.

Who do I call if I/member of my group is unwell on the day of our slot?

If it's within 12 hours of your slot, please call the Sanctum phone on 07874 678533, if it's longer before, than that please call Matthew at MAYK on 07989 500732.

Who do I call if we have to change our slot and we know this information more than 24 hours in advance? Please call Matthew at MAYK on 07989 500732.

What kind of lighting do you have? There will be lighting in the space at whatever time you're performing.

Can we record or take photographs of our own performance? Yes. Please be aware that any film-makers or additional sound recordists will need to be from your reserve voucher ticket allocation if busy,

Will there be a recording of our performance? The audience and our filmmakers may be recording during the programme.

Can we sell merchandise at the event?

Due to the sheer number of performers, unfortunately we're not able to accommodate merchandise selling on-site. However, if you'd like to promote the selling of CDs etc., please let us know and we'd be happy to add a sentence and link to the website.

How will the audience know who is playing?

A blackboard will be updated within the space about who is playing at anyone time by the host on duty.

How many people are allowed in the space?

We have a maximum capacity of 50, so if you are a choir of 30, you'll have an audience of maximum 20 including front-of-house. If you are a solo performer, you might have 49.

Will it be cold?

Whilst the structure is entirely under cover and there are doors, we'd advise bringing warm clothing if you are playing in the night. Please advise us if you have particular seating or access needs.

FULL VISITOR INFO IS AVAILABLE AT WWW.SANCTUMBRISTOL.COM